Heidi Hafer 463 Montecito Ave Corte Madera CA 94925

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Please do NOT approve the USTelecom petition that would dismantle critical components of the 1996 Telecommunications Act and would deprive small, competing telecommunication companies of critical wholesale access to the copper-wire phone infrastructure that is essential to their business.

With more and more businesses and government agencies requiring that consumers conduct business via the internet, DSL broadband service has become a critical utility for most people, myself included. After years of frustration with the poor customer service and high prices charged by large telecommunications companies, I am the very happy customer of a small local company that provides the quality telephone and internet service at a reasonable price that I could not obtain from larger companies. Please help maintain competition in this critical market by rejecting the USTelecom petition.

Heidi Hafer